Your Free Case Review

The initial case review is free, with no firm retainer. Start with what you know, identify what is missing and keep the account focused.

Prepare six essentials

- [ ] **The people and entities**
  List the relevant names, platforms and exact website addresses. Distinguish a profile name from a verified legal identity.

- [ ] **A short chronology**
  Record how contact began, the main promises, your decisions and when the problem became apparent. Mark approximate dates.

- [ ] **The relevant payments or account issue**
  Summarize amounts, assets and dates. Separate funds paid, withdrawals received and balances displayed by a platform.

- [ ] **The key correspondence**
  Identify the messages, terms, support responses or withdrawal demands that explain the dispute. Retain originals.

- [ ] **Any deadlines or proceedings**
  Identify documents already received, complaints already filed and known dates requiring attention. Do not assume a website enquiry pauses a deadline.

- [ ] **The help you want**
  Describe your objective, such as understanding your position, obtaining a response or assessing a potential claim.

You do not need to complete this checklist before contacting the firm. Unknown or incomplete information can be identified as such.

Before you instruct work

Technical findings return to the firm before any paid legal engagement is proposed. The written agreement discloses the standard fee and any applicable retainer terms.

Questions for the first discussion

[ ] **Scope and deliverable**
What would the first stage cover? What is excluded? Will it produce a written assessment, chronology, complaint or another defined work product?

[ ] **Fees and additional costs**
What charging basis applies? Are external specialists, local counsel, taxes or expenses separate? Who authorizes any increase in scope?

[ ] **Evidence and technical assistance**
What records are needed? Is an independent technical report useful? Who would engage the specialist and receive the report?

[ ] **Next decisions**
Which questions remain unresolved? What would justify further work? What practical limits, costs or deadlines affect the options?

Sharing information

Use the normal enquiry form for a concise account and directly relevant documents. It currently accepts up to five PDF, PNG, JPG or plain-text files, 5 MB each and 15 MB combined. Confirm an appropriate route before sending a larger or more sensitive collection.

Never include passwords, seed phrases, private keys or one-time access codes. Keep these preparation notes privately. Avoid unnecessary identity documents or information about unrelated people.

What happens next

Keep the receipt reference. The firm provides a free initial suitability review with no firm retainer. If appropriate, an independent provider assesses technical feasibility and reports back. Only then, if proceeding, does the firm offer the written engagement and fee terms. Required reviews and approvals precede dependent next steps. Submission alone does not create representation.

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